



VOR-ORT-
SERVICE
24h

SERVICEKARTE
TERRA
PC/UMA/SERVER

TERRA-Service-Center

7. Der Kunde ist verpflichtet, freien Zugang zu gewähren und im Rahmen verpflichtet, die Servicemitarbeiter telefonisch und vor Ort zu unter

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älteren Geräten. Das Terra Servicecenter verpflichtet sich, mindestens

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selbst verantwortlich. Der Kunde ist verpflichtet zur regelmäßigen

Systempflege und Monitoring der Funktion sind nicht Gegenstand des

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zurückzuführen ist, sind sämtliche Serviceleistungen kostenpflichtig.

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kostenpflichtig

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carried out by qualified TERRA Partners. If an upgrade was carried

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identifying the fault and if the technical pre-requisites are fulfilled, the

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as a result of insufficient packaging. While it may be possible to send

10. Should the repair process find that the fault was as a result of misu

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Of course, we will endeavour to find a solution for you as quickly as

We ask for your understanding where these rules are confirmed. Their absence may give rise to abuse of the Service process and prices would have to go up in accordance. The above terms do not restrict your legal consumer rights.

TERRA Media retention right

1. The Media Retention rights must be purchased for a specific device.

2. The fault must be confirmed by an authorised technician.

3. as proof of destruction and keeps it in order to confirm destruction with

4.

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